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October 23, 2025

Rhine USA Corp  
Attn: Steven Rhine  
9801 NE 65th Street  
Vancouver, WA 98662

Re: Right-to-Repair Claims

Dear Mr. Rhine:

I am legal counsel for Data I/O Corporation (“Data I/O”). I am writing regarding your emails of October 1, October 3, and October 21, 2025 to William Wentworth, Chief Executive Officer of Data I/O. In the future, please direct any communications regarding this matter to the undersigned rather than to Mr. Wentworth or any other Data I/O employees.

You have referred to Washington’s Right to Repair Act, RCW Chapter 19.415 (the “Act”). Effective January 1, 2026, the Act requires original manufacturers of “digital electronic products” to provide to independent repair providers certain parts, tools and documentation, for the repair of covered products that are first manufactured or sold in Washington on or after July 1, 2021. RCW 19.415.020(1)(a).

I understand that Rhine USA Corp is a repair shop based in Vancouver, Washington. Citing the Act, you have requested that Data I/O provide you with certain documentation and computer software for all products manufactured by Data I/O from July 1, 2021 to the present.

The Act applies to manufacturers of “digital electronic products.” A “digital electronic product” is defined by the Act as an electronic product that “is generally used for personal, family, or household purposes.” RCW 19.415.010(4)(c).

Data I/O manufactures and sells data programming and security provisioning equipment to manufacturers of electronics products and components, directly and through its distributors. Through its sales channels, Data I/O sells its products to corporations and businesses, and does not sell its products to retailers for sale to consumers.

Data I/O’s products are not generally used for personal, family, or household purposes and are not “digital electronic products” as defined in the Act. The Act therefore does not apply to Data I/O’s products.

Because the Act does not apply to its products, Data I/O rejects your demand for various repair tools, etc. for Data I/O products.

In your emails you have also asserted that Data I/O is obligated to provide you with certain repair tools for its products under the right-to-repair laws of several states other than Washington. Your repair business is located only in the state of Washington. Data I/O accordingly rejects your claims for repair materials to the extent those claims are made under the laws of states other than Washington.

Data I/O is aware of your complaint filed with the Better Business Bureau, which falsely asserts that Data I/O is violating the laws of several states. As I have described, your claims are not supported under the laws of Washington or any other state. Please withdraw your Better Business Bureau complaint immediately.

Sincerely,

A handwritten signature in black ink that reads "D. Batey". The signature is stylized with a large, sweeping initial "D" and a horizontal line extending across the end of the name.

Douglas L. Batey  
Batey Business Law PLLC

cc: Better Business Bureau